



## LESSON POLICY

### ATTIRE

Riders must wear a helmet at all times when mounted. Appropriate attire includes; long pants, shirts with sleeves, no bare midriffs, boots with a short heel. Trainers hold the right to refuse any lesson that is not dressed in proper riding attire. Bike helmets are NOT suitable for equestrian activities.

### CANCELLATIONS

Cancellations must be made to your trainer via phone call or text at least **24 hours** in advance. Cancellations made within 24 hours of your lesson will result in a full charge for the lesson, or a deduction of a lesson from your lesson package, regardless of reason. Continual absences, rescheduling, no shows, or no cancellation calls will result in the loss of your reserved lesson spot.

### PACKAGES

Payment is due upon the start of each package. Should payment not be received before the 3rd lesson of the package, individual lesson rates apply to lessons completed and all future lessons. Packages expire in 3 months. Packages may be shared amongst immediate family members only. No call/no shows will result in a deduction of a lesson from your package. Packages are non-refundable and non-transferrable. Package pricing is subject to increase with posted and/or verbal notice.

### HORSE ASSIGNMENTS

A lot of thought goes into the horse assignments for each lesson. For the welfare of the horse, it is the trainers discretion for the workload for each horse per day. Falls are an inevitable part of riding. After a fall, our Trainers will do their best to help riders overcome any fear. This cannot be done by avoiding certain horses. In order to progress in this sport, riders must learn to control difficult and stubborn horses. If a student refuses to ride their assigned horse, you will be responsible for the lesson fee. Refunds will not be given because a rider did not have a perfect ride. The measure of a great rider is the ability to ride all horses in the program, not just favorites.

### WEATHER

Lessons will still be held in light rain. Lessons will be cancelled for heavy rain, thunderstorms, and/or lightning. If the lesson is cancelled before riding, the money collected will be applied towards the next lesson. If half or more of the lesson is ridden, then ended due to bad weather, this is considered a complete lesson. A barn lesson will be offered in place of a riding lesson for students. Seabrook personnel will contact you if riding lessons are cancelled due to weather, and to provide assistance with rescheduling your lesson.